

Privacy Policy

Description

Privacy, terms & conditions

Orders

When you place an order, you will automatically receive a confirmation by e-mail. This e-mail contains an overview of the ordered items. If you do not receive a message by e-mail, something may have gone wrong. Please contact us at info@simplyringz.com

Stock:

Everything on this website is handmade to order. In principle, the item you ordered is in stock. If an item ordered by you is not available, we will contact you and ask if you want to wait until the supplies needed are ordered and received or if you want to cancel your order.

Prices

All prices mentioned on the website include tax.

Payment

All payments are processed via Fygaro or Payoneer, these are Credit Card paying service

Offers

The offers / promotions of Simply Ringz are valid while stocks last and/or in the given time period indicated.

Size and color differences

You should take into account small size and color differences of the depicted products. Such deviations do not entitle you to refuse to receive or refuse payment for the delivered products. The products are not shown in actual size, the size of the product is indicated in the product description.

All intellectual property rights concerning these materials (such as images, logo and texts) lie with Simply Ringz. Copying, distribution and any other use of these materials is not permitted without written permission from Simply Ringz.

Privacy

Personal data is included in our customer database and used for processing orders and sending the newsletter. This data is never passed on to third parties. If you do not want to receive this, you can indicate this when placing the order.

About our privacy policy

Simply Ringz cares a lot about your privacy. We therefore only process data that we need for (improving) our services and we handle the information we have collected about you and your use of our services with care. We never make your data available to third parties for commercial purposes.

This privacy policy applies to the use of the website and the services provided by Simply Ringz. The starting date for the validity of these conditions is January 1st, 2023, with the publication of a new version the validity of all previous versions is cancelled. This privacy policy describes what information about you is collected by us, what this information is used for and with whom and under what conditions this information may be shared with third parties. We also explain to you how we store your data and how we protect your data against misuse and what rights you have with regard to the personal data you provide us with.

If you have any questions about our privacy policy, please contact our privacy contact person (Melissa Correa), you will find the contact details at the end of our privacy policy.

About data processing

Below you can read how we process your data, where we store it, which security techniques we use and for whom the data is transparent.

Web store software

Our web shop has been developed with software from Woocommerce. Personal data that you make available to us for the benefit of our services will be shared with this party. They have access to your data to provide us (technical) support, they will never use your data for any other purpose. Woocommerce is obliged to take appropriate security measures based on the agreement we have concluded with them. These security measures consist of the application of SSL encryption, a strong password policy and secure data storage. Woocommerce reserves the right to share collected data within its own concern and affiliated partners in order to further improve the service. WordPress takes into account the applicable legal retention periods for (personal) data.

Web hosting and email

We purchase web hosting and email services from bHosted. This processes personal data on our behalf and does not use your data for its own purposes. However, this party can collect metadata about the use of the services. These are not personal data. bHosted has taken appropriate technical and organizational measures to prevent loss and unauthorized use of your

personal data. bHosted is obliged to observe secrecy on the basis of the agreement.

Our website uses bHosted, a third party that handles the e-mail traffic from our website and the sending of any newsletters. All confirmation emails you receive from our website and web forms are sent through bHosted's servers. They will never use your name and e-mail address for their own purposes. At the bottom of every e-mail that is automatically sent via our website you will see the 'unsubscribe' link. If you click on this, you will no longer receive e-mail from our website. This can seriously reduce the functionality of our website! Your personal data is stored securely by bHosted. bHosted uses cookies and other internet technologies that provide insight into whether e-mails are opened and read. bHosted reserves the right to use your data to further improve the service and to share information with third parties in this context.

Payment processors

We use Fygaro and Payoneer to process (part of) the payments in our web shop. They process your name, address and residence details and your payment details such as your bank account. Fygaro and Payoneer have taken appropriate technical and organizational measures to protect your personal data. Fygaro and Payoneer reserves the right to use your data to further improve the service and to share (anonymised) data with third parties. All the above-mentioned safeguards with regard to the protection of your personal data also apply to the parts of Fygaro and Payoneer services for which they engage third parties. Fygaro and Payoneer do not store your data longer than permitted by the legal terms.

Shipping and logistics

If you place an order with us, it is our job to have your package delivered to you. We use the services of Post Aruba to carry out the deliveries. It is therefore necessary that we share your name, address and residence details with Post Aruba. Post Aruba uses this information only for the purpose of executing the agreement. In the event that Post Aruba engage subcontractors, Post Aruba will also make your data available to these parties.

GOOGLE ANALYTICS

Simply Ringz uses Google Analytics to track how users use the website and how effective Simply Ringz's Adwords ads are on Google search result pages. The information thus obtained, including the address of your computer (IP address), is transferred to and stored by Google on servers in the United States. Read Google's privacy policy for more information. You will also find the privacy policy of Google Analytics here.

Google uses this information to keep track of how our website is used, to provide reports about the Website to Simply Ringz and to provide its advertisers with information about the effectiveness of their campaigns. Google can provide this information to third parties if Google is legally obliged to do so, or insofar as these third parties process the information on behalf of Google. Simply Ringz has no influence on this. Simply Ringz has not given Google permission to use Analytics information obtained through Simply Ringz for other Google services.

Purpose of data processing

General purpose of the processing

We only use your data for the benefit of our services. This means that the purpose of the processing is always directly related to the order you provide. We do not use your data for (targeted) marketing. If you share information with us and we use this information to contact you at a later time ?? other than at your request ?? we will ask you for explicit permission. Your data will not be shared with third parties, other than to meet accounting and other administrative obligations. These third parties are all kept confidential on the basis of the agreement between them and Simply Ringz or an oath or legal obligation.

Automatically collected data

Data that is automatically collected by our website is processed with the aim of further improving our services. This information (for example your IP address, web browser and operating system) is not personal data.

Cooperation with tax and criminal investigations

In some cases, a legal obligation may be held to share your data in connection with government tax or criminal investigations. In such a case, we are forced to share your data, but we will oppose this within the possibilities that the law offers us.

Retention periods

We keep your data as long as you are our client. This means that we keep your customer profile until you indicate that you no longer wish to use our services. If you indicate this to us, we will also regard this as a request to forget. On the basis of applicable administrative obligations, we must keep invoices with your (personal) data, so we will keep this data for as long as the applicable term runs. However, employees no longer have access to your client profile and documents that we have produced as a result of your assignment.

Changes to the privacy policy

We reserve the right to change our privacy policy at any time. However, you will always find the most recent version on this page. If the new privacy policy has consequences for the way in which we process already collected data relating to you, we will notify you by e-mail.

Contact details:

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